

Three Gables Surgery Center Transition FAQs

1. Is Three Gables Surgery Center closing?

Yes. Three Gables will begin a phased closure in the coming months, with operations expected to conclude later this year.

2. Why is Three Gables closing?

Surgical case volume at Three Gables has declined over the past three years, while operating costs have continued to rise. Following a thorough review, transitioning services to St. Mary's Medical Center and Cabell Huntington Hospital was determined to be the most sustainable path forward.

3. Why is the closure being phased?

A phased approach allows time to coordinate surgical schedules, communicate directly with patients and transition procedures safely with as little disruption as possible.

4. Where will procedures currently performed at Three Gables take place?

Procedures will transition to St. Mary's Medical Center and Cabell Huntington Hospital. Both hospitals have the capacity to safely accommodate these cases and maintain continuity of care.

5. What happens if I have a procedure scheduled at Three Gables?

Some procedures may need to be moved to St. Mary's Medical Center or Cabell Huntington Hospital or rescheduled during the transition. Affected patients will be contacted directly with updated information, including any changes to the date, time, location or preoperative instructions.

6. Do I need to contact my surgeon?

No action is required unless you have been contacted or have questions about an upcoming procedure. Patients with questions should call their surgeon's office directly.

7. Will I be able to keep my surgeon?

Yes. The physicians who perform surgery at Three Gables hold privileges at St. Mary's Medical Center, Cabell Huntington Hospital or both. The care team will work to maintain continuity with the patient's current surgeon.

8. Will the change in location affect my insurance coverage or out-of-pocket costs?

Insurance coverage and out-of-pocket costs can vary by health plan and facility. We will work with patients and their insurance providers to address authorization requirements and communicate any known changes before the procedure.

9. Will my medical records transfer with my care?

Information needed for the procedure will be coordinated by the patient's surgeon and care team. Patients who need copies of their Three Gables medical records may contact Amy Ash at Three Gables at 740.867.1182.

10. Will St. Mary's Imaging Center at Three Gables remain open?

Yes. St. Mary's Imaging Center at Three Gables will remain open at this time and is not part of the phased closure. Patients will continue receiving imaging services as scheduled.

11. What will happen to Three Gables employees?

Marshall Health Network Human Resources is meeting individually with affected employees to identify opportunities within Marshall Health Network where their skills can continue to benefit patients. Employees with questions about employment, placement opportunities or benefits should contact Sara James, Marshall Health Network recruitment specialist, at 304.526.2050, or Lauren Gullett, Marshall Health Network human resources generalist, at 304.526.2063.

12. How will physician block time be handled?

Three Gables leadership will work directly with physicians and surgical scheduling teams at St. Mary's Medical Center and Cabell Huntington Hospital to coordinate block time and transition cases. Physicians with questions should contact Phil Conley, vice president of perioperative services at 304.781.0098.

13. What should vendors with active contracts, scheduled services or outstanding invoices do?

Vendors should continue fulfilling existing obligations and submitting invoices through established processes unless directed otherwise. Questions about contracts, services, deliveries, equipment, account closeout or payment status should be directed to David Sheils, director of support services, at 304.526.1211, or JK Fife, vice president of supply chain operations, at 304.526.2032.

14. Where can I find additional information?

Updates will be posted on this webpage as transition plans are finalized.

- Patients should contact Three Gables at 740.886.9911 or their surgeon's office with questions about scheduled procedures.
- Employees should contact Sara James at 304.526.2050 or Lauren Gullett at 304.526.2063.
- Physicians or physician offices should contact Phil Conley at 304.781.0098.
- Vendors should contact David Sheils at 304.526.1211 or JK Fife at 304.526.2032.